



Saint Kentigern

5 December 2024

Dear Parents and Caregivers,

School Device Programme 2025 – Deadlines for New Students to Saint Kentigern College

In November, we shared information about the device options available for 2025. Some of you have already purchased a device through the Saint Kentigern School Device Programme, while others may be planning to use an existing device or purchase one from alternative retailers.

We would like to remind you of the upcoming deadlines to ensure your child's device is ready for use before their first day of school in 2025:

- **Device purchase through the Saint Kentigern School Device Programme: Complete by Friday, 10 January 2025.** Please [click this link](#) to browse the device options.
- **Bring Your Own (BYO) Device drop-off to the College for setup: Bring the device to the College reception by 3:00pm on Thursday, 19 December 2024.** Our ICT team will set up the device to be ready for the first day of school. To recap, you are welcome to use an existing device or purchase a laptop from another retailer, provided it meets the minimum specifications of an Intel i5 processor (or equivalent), 16GB RAM, and 256GB HDD. Please note that these devices sourced from outside the School Device Programme will incur a one-time setup fee of \$200 to connect to the school network.

For those considering the **School Device Programme**, we offer four device options tailored to the varied academic and personal requirements of our older students as they prepare for their future pathways:

- The HP ProBook x360 435 G10 and Dynabook Portege X30W-M are the same models offered at the Boys' and Girls' Schools, providing continuity in both device familiarity and functionality as students' progress through their educational journey. The Dynabook Portege X30W-M, a similar product to the current offering at the College, remains a strong choice for students across all year groups.
- HP ZBook Firefly 14 G11: Equipped with an external secondary graphics card, double the RAM and storage, and a touchscreen (no pen), making it particularly suited for design and technology students.
- Apple MacBook Air 13" with M3 Chip: Features a 512GB SSD, available in two colour options (Space Grey and Midnight), and includes 3 years of AppleCare (terms and conditions apply). This device is a choice for senior students heading into university, especially those involved in music or creative fields.

To recap, here are the **key benefits of the School Device Programme**:

- **Convenience:** Delivered to your home, preloaded with Saint Kentigern software, WiFi settings, and ready for your child's educational needs.
- **Onsite Support and Servicing:** Our ICT office, located on campus and staffed by a team of experts, provides technical support to ensure that students can focus on their learning without interruptions.
- **Loan Devices:** If a device requires servicing, we offer immediate access to a loan device, allowing students to continue their learning seamlessly.
- **All-Inclusive Fees:** Devices purchased through the School Device Programme cover everything from the device itself to connection to the school's network and necessary software. This package also includes

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a 3-year extended manufacturing warranty and 3-year accidental damage coverage (Refer to Terms and Conditions based on your choice of device).

We encourage you to review the specifications and consider your child's needs and budget to make informed decisions about the best device for them. If you are considering the School Device Programme as an option, you can find more information about the programme on the attached flyer.

If you have any questions or need assistance in ensuring your device meets the required specifications, please contact the ICT team for guidance. Please also see the Frequently Asked Questions, (FAQs), on the following page.

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Damon Emtage
College Principal

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Frequently Asked Questions

How can we repair the device if my child has left the school, considering the warranty is for three years?

The warranty remains valid for three years. Repairs can be arranged through Cyclone, the designated service partner. Please ensure you keep your purchase receipt and warranty information for any repair requests.

What is the delivery lead time if we order after Christmas?

Upon purchase, the average delivery time is around 2 weeks. To prioritise delivery before Christmas, orders had to be placed by 13 November.

What software comes pre-installed on the devices? Will there be extra charges?

It varies depending on school and year level. Please contact your school's ICT Helpdesk for specific details.

What is your Bring Your Own Device (BYOD) policy? Are we allowed to use an existing device or purchase one from a different retailer?

You have the option to use an existing device or purchase a laptop from another retailer, provided it meets the minimum specifications of an Intel i5 processor (or equivalent), 16GB RAM, and 256GB HDD. Please note that devices outside of the School Device Programme will incur a one-time setup fee of \$200 to connect to the school network. If you have any questions or need assistance in ensuring your device meets the required specifications, please contact your school's ICT team for guidance.

If we do not purchase our device from the school, will the ICT Helpdesk help with repairs?

Depending on the model and specifications, our ICT Helpdesk may be able to assist with basic troubleshooting. However, for hardware or complex technical issues, repairs may need to be managed through the original manufacturer or retailer, which could involve additional time and cost. For devices purchased through the School Device Programme, loan devices are available over the duration of repair to help minimise disruption to learning.

What security measures are in place to protect students' data and online activity?

Our network is secured by firewalls that restrict access to protect students while at school. Additionally, we install Microsoft Defender for Endpoint on all devices on the network, providing antivirus protection and alerting us to any suspicious activity on user accounts. We have also recently implemented conditional access rules to further safeguard all users from potential

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