

7 November 2024

## **Refreshed School Device Programme 2025**

Dear Parents and Caregivers,

As part of our ongoing commitment to provide a future focussed learning environment, we recently conducted a review of our digital strategy, with a key focus on our School Device Programme. Based on valuable feedback from our community, we are pleased to announce changes that will ensure this programme continues to meet the evolving needs of our students.

The refreshed School Device Programme for our Boys' School, Girls' School, and College students offers a range of flexible, fit-for-purpose options tailored to the distinct academic and developmental needs at each stage of schooling, providing families with **choices for those considering an upgrade or exploring a new device**.

For younger students, the recommended devices will provide ease of use and a consistent classroom experience that will enable them to focus on their learning. For our senior students, who engage in specialised subjects, we have selected a wider range of devices to meet the demands of their curriculum.

In partnership with our technology provider, Cyclone, we have curated a selection of **two devices for our Boys' School and Girls' School** families:

- **HP ProBook x360 435 G10**: An entry level option offering solid performance and user-friendly design, ideal for supporting a range of learning activities, and provides excellent value for its price point.
- **Dynabook Portege X30W-M**: This device is 33% lighter and features the latest generation processor, delivering faster performance and enhancing its longevity in terms of usability and functionality.

For our **College students**, we have **expanded the range to four devices**, enabling us to better cater to the varied academic and personal requirements of our older students as they prepare for their future pathways:

- The **HP ProBook x360 435 G10** and **Dynabook Portege X30W-M** are the same models offered at the Boys' and Girls' Schools, providing continuity in both device familiarity and functionality as students' progress through their educational journey. The Dynabook Portege X30W-M, a similar product to the current offering at the College, remains a strong choice for students across all year groups.
- **HP ZBook Firefly 14 G11**: Equipped with an external secondary graphics card, double the RAM and storage, and a touchscreen (no pen), making it particularly suited for design and technology students.
- Apple MacBook Air 13" with M3 Chip: Features a 512GB SSD, available in two colour options (Space Grey and Midnight), and includes 3 years of AppleCare (terms and conditions apply). This device is a choice for senior students heading into university, especially those involved in music or creative fields.

## **COLLEGE**

FOR BOYS & GIRLS IN YEARS 7-13
130 Pakuranga Road, Pakuranga 2010
PO Box 51060, Pakuranga, Auckland 2140
+64 9 577 0749

**BOYS' SCHOOL** 

FOR BOYS IN YEARS 0-8 82 Shore Road, Remuera Auckland 1050

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GIRLS' SCHOOL

FOR GIRLS IN YEARS 0-8 82 Shore Road, Remuera Auckland 1050

+64 9 520 1400

PRESCHOOL

FOR BOYS & GIRLS AGED 3-5 82 Shore Road, Remuera Auckland 1050 +64 9 520 8814



These changes have been made to provide families with greater choice in selecting the device that best meets their child's individual learning needs and preferred budget. Whether your child is just beginning their educational journey, ready for an upgrade, or preparing for university, these options ensure that each student has the right tools to support their learning.

Alongside the expanded device options, the benefits of the School Device Programme remain consistent:

- **Convenience:** Delivered to your home, preloaded with Saint Kentigern software, WiFi settings, and ready for your child's educational needs.
- **Onsite Support and Servicing:** Our ICT office, located on campus and staffed by a team of experts, provides technical support to ensure that students can focus on their learning without interruptions.
- **Loan Devices:** If a device requires servicing, we offer immediate access to a loan device, allowing students to continue their learning seamlessly.
- All-Inclusive Fees: Devices purchased through the School Device Programme cover everything from the device itself to connection to the school's network and necessary software. This package also includes a 3-year extended manufacturing warranty and 3-year accidental damage coverage (Refer to Terms and Conditions based on your choice of device).

We encourage you to review the specifications and consider your child's needs and budget to make informed decisions about the best device for them. Please find a flyer attached for more information about the programme and <u>click this link</u> to browse the device options.

You are welcome to use an existing device or purchase a laptop from another retailer, provided it meets the minimum specifications of an Intel i5 processor (or equivalent), 16GB RAM, and 256GB HDD. Please note that these devices sourced from outside the School Device Programme will incur a one-time setup fee of \$200 to connect to the school network.

If you have any questions or need assistance in ensuring your device meets the required specifications, please contact the ICT team for guidance.

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Yours sincerely

Kwi Morrin

Kevin Morris **EXECUTIVE TRUSTEE** 

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COLLEGE PRINCIPAL

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## **Frequently Asked Questions**

- 1. Can we purchase a device from the College range for our Primary School child?"

  Yes, you may select a device from the College range for your Primary School child if you believe it better suits their needs.
- 2. How can we repair the device if my child has left the school, considering the warranty is for three years?

The warranty remains valid for three years. Repairs can be arranged through Cyclone, the designated service partner. Please ensure you keep your purchase receipt and warranty information for any repair requests.

- 3. What is the delivery lead time if we order after Christmas?

  Upon purchase, the average delivery time is around 2 weeks. To prioritise delivery before Christmas, please place your order by 13 November.
- 4. What software comes pre-installed on the devices? Will there be extra charges?

  It varies depending on school and year level. Please contact your school's ICT Helpdesk for specific details.
- 5. What is your Bring Your Own Device (BYOD) policy? Are we allowed to use an existing device or purchase one from a different retailer?

You have the option to use an existing device or purchase a laptop from another retailer, provided it meets the minimum specifications of an Intel i5 processor (or equivalent), 16GB RAM, and 256GB HDD. Please note that devices outside of the School Device Programme will incur a one-time setup fee of \$200 to connect to the school network. If you have any questions or need assistance in ensuring your device meets the required specifications, please contact your school's ICT team for guidance.

- 6. If we do not purchase our device from the school, will the ICT Helpdesk help with repairs?

  Depending on the model and specifications, our ICT Helpdesk may be able to assist with basic troubleshooting. However, for hardware or complex technical issues, repairs may need to be managed through the original manufacturer or retailer, which could involve additional time and cost. For devices purchased through the School Device Programme, loan devices are available over the duration of repair to help minimise disruption to learning.
- 7. What security measures are in place to protect students' data and online activity?

  Our network is secured by firewalls that restrict access to protect students while at school. Additionally, we install Microsoft Defender for Endpoint on all devices on the network, providing antivirus protection and alerting us to any suspicious activity on user accounts. We have also recently implemented conditional access rules to further safeguard all users from potential threats.

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