## **SNAP**



## More than just the PC



## Support

- 3 Year ExtraGuard accidental damage support
- 3 Year warranty cover on all parts (incl. battery and power adaptor)
- Onsite support at school
- Loan units available at school at no charge
- Onsite repair (only for SNAP devices)
- SNAP notebook have a trade-in option after 3 years
- Order can be placed online through a dedicated portal: http://sksnap.lexel.co.nz/
- Payment options include: Internet banking, Credit Card or finance

## Software

- Windows 10 Pro 64 Academic (MS Shape the Future license) included and configured to work with Saint Kentigern systems
- General system and curriculum software are preloaded on the device and ready for use
- SNAP device & software user training included



# Hardware Dynabook Portége X30W-J

- Intel Core i5-1135G7(BGA) GEN 11
  - 256GB SSD
- RAM: LPDDR4X 4266 16GB Onboard
- 13.3" FHD 1920x1080 Anti-Glare Touch Screen (Capacitive)
- Front 0.9M HD Camera w/ MICx2 + Rear 8.0M AF
- Battery: LI-Po 4 cell 58w -Target 14.5 hr
- Intel Xe Gen12 Graphics
- Wifi: Intel 11 (ax201) + Bluetooth V5
- Weight: 940gm
- Ports: HDMI/USB3.1x1/TBT4 x2, MicroSD card reader
- Sound by harman/kardon
- ActivePen
- Bluetooth V5
- Dimensions: 304 x 196 x 17mm

Bundled with Dynabook Notebook case for maximum protection





#### BENEFITS OF USING A SNAP1 COMPUTER INCLUDE:

- Access to the most suitable computer for the Saint Kentigern learning environment and best value proposition
- SNAP computers are designed for **mobility** and are appropriate for the level of use by students at Saint Kentigern. Dynabook SNAP case is bundled to minimise potential damage
- Support at Saint Kentigern includes preparing the machine prior to delivery, education on the use of the machine, connecting the machine to the Wireless Local Area Network and a variety of network services, as well as ongoing support for both software and hardware issues
- All general system and curriculum **software** are included in the computer image, this is ready for use on delivery and systems can be reloaded quickly and efficiently where necessary
- **Downtime** and **interruptions** to a student's learning is **minimised**, as most issues are resolved by the school support technicians and engineers
- ☐ Loan computers are available to students when service is required on their computer
- Access to **Dynabook ExtraGuard 3-year computer cover** for accidental damage (exclusive to Saint Kentigern). Claims are **processed by the school ICT department** on behalf of the parents and students (refer to ExtraGuard Agreement)
- All computers have a 3-year hardware warranty. Warranty claims are processed at the school ICT department on behalf of the parents and students.

**Please note:** The Saint Kentigern SNAP 2021 computer is a hybrid Ultrabook computer. This is equipped with Windows 10 Professional to give users the edge in mobility, touch and digitizer experience, as well as the full functionality of the laptop computer.

#### DRAWBACKS OF USING A NON-SNAP<sup>2</sup> COMPUTER INCLUDE:

- There is no image held for non-SNAP computers, therefore the school is not able to provide the same level of software support as for a SNAP computer
- Accidental cover and warranty claims will be the owner's responsibility
- It is the **owner's responsibility to secure comprehensive cover for loss and accidental damage.** Parents will need to ensure a quick turnaround for repair or replacement, so that their child's learning is not affected
- Supply of a replacement computer will be owner's responsibility while the computer is under repair. In the
  event of a machine failure, the owner is required to source a replacement machine to ensure that the child is not
  without a computer in class.
- Potential software and hardware incompatibility
- The Operating System supported at Saint Kentigern is **Windows 10 Professional**. Not all computers, especially ones supplied through retail will come equipped with this operating system.

There is a \$200.00 service charge to configure the non-SNAP computer and install Saint Kentigern software/systems. Future configuration of the computer (including non-SNAP replacement) is chargeable.

<sup>&</sup>lt;sup>1</sup>Computer recommended by Saint Kentigern

<sup>&</sup>lt;sup>2</sup> Computer purchased outside Saint Kentigern



# DYNABOOK PORTÉGE X30W-J

# A NOTEBOOK THAT CONVERTS INTO A HIGH PERFORMANCE TABLET

#### **SNAP 2021 package includes:**

Dynabook Portége X30W-J Notebook Computer
 (New generation chipsets, Wi-Fi 6, lightest device in its class at 940gm, larger 13.3 inch anti-glare Corning Gorilla Glass screen, excellent battery life, additional camera)

Dynabook insurance approved notebook bag

3 year warranty and Extraguard accidental damage cover

#### TOTAL PRICE = \$2,399.00 incl. GST

Click here to place your order online:

https://sksnap.lexel.co.nz

### Dynabook Portége X30W-J Specs:

- Intel Core i5-1135G7(BGA) GEN 11
- 256GB SSD
- RAM: LPDDR4X 4266 16GB On-board
- 13.3" FHD 1920x1080 Anti-Glare Touch Screen (Capacitive)
- Front 0.9M HD Camera w/ MICx2 + Rear 8.0M AF
- Battery: LI-Po 4 cell 58w -Target 14.5 hr
- Intel Xe Gen12 Graphics
- Wi-Fi: Intel 11 (ax201)+ Bluetooth V5
- Weight: 940gm
- Ports: HDMI/USB3.1x1/TBT4 x2, MicroSD card reader
- Harmon Kardon speakers
- ActivePen
- Windows 10 Pro 64 Academic (MS Shape the Future license)
- Dimensions: 304 x 196 x 17mm













Additional Products (Optior	nal)	RRP	SK Price
MOUSE			
Microsoft Wireless Notebook Mouse		\$29	\$20
MEMORY STICK			
Kingston 32GB USB 3.0 Data Traveller G4	- P	\$20	\$12
PORTABLE HARD DRIVE			
Seagate 1TB Backup Plus Ultra Slim USB 3.0 - Platinum		\$129	\$100
SCREEN			
Philips V-line 23.8" LED LCD Monitor VGA HDMI Display Port Less eye fatigue with flicker free technology and LowBlue mode (HOME DELIVERY ONLY)		\$297	\$205
KEYBOARD AND MOUSE COMBO			
Microsoft Wireless Keyboard and Mouse Combo 850		\$59	\$49
ADDITIONAL STYLUS PEN			
Toshiba Stylus Pen - Portégé X30W-J ( <b>Please note</b> : a Stylus Pen is supplied with the computer)		\$102	\$105
ADDITIONAL ADAPTER			
Toshiba USB C AC Adapter for Portégé X30W-J Computer ( <b>Please note:</b> an adapter is supplied with the computer)		\$103	\$85

All prices are inclusive of GST, additional products may be ordered at any time at <a href="https://sksnap.lexel.co.nz/">https://sksnap.lexel.co.nz/</a>, collected from school or delivered to home address for \$5.

Parents are not required to buy additional curriculum or systems software for their child to use at school.

The one-off software contribution fee of \$250 is charged to the student account.



### ExtraGuard® Assured Service Programme

#### Introduction:

ExtraGuard is a 3 year comprehensive cover for accidental damage to the Dynabook X30W-J purchased through the SNAP programme. The computer will be repaired, as necessary, to maintain the computer to its operating specification.

#### What is covered:

- Wear and tear that affects the operating specifications of the computer
- Accidental liquid spill onto the computer, but not entire immersion of the computer into liquid
- Damage to the computer in such a way that affects the operation of the computer to manufacturer's specification
- The computer's internal circuitry damaged by electrical surges
- LCD panel cracked or shattered due to extreme temperatures or shock

#### What is NOT covered:

- Does not cover peripheral devices, theft or loss
- Any fault, damage or loss of software and data
- Any damage to or defect on the computer that is cosmetic in nature or otherwise does not affect
  the computer's main functionality such as scratches, dents, minor cracks and discoloration
- Computers used in conditions outside their normal operating specifications
- The computer's battery. Batteries are subject to computer warranty terms, provided at the time
  of sale
- A computer that was repaired or attempted to be repaired by repairer other than Service Plus
- Damaged by an act of God or civil disturbance; such as: fire, flood, earthquake, war or riot
- A computer missing hardware components; the computer must be complete in its entirety for assessment
- Any repair or parts replacement outside the ExtraGuard's limits on multiple repairs over the 3
  year agreement period





### ExtraGuard® Assured Service Programme

#### **Frequently Asked Questions:**

#### How long does the agreement run for?

The initial agreement is for 3 years from the date of purchase and is terminated if the computer is totally replaced under ExtraGuard.

#### How different is ExtraGuard from warranty?

The normal 3 year warranty covers manufacturing issues only. Normal warranty would not cover any damage to the computer if the unit was dropped.

#### What happens if my computer is damaged?

Your computer will need to be taken to ICT Services. The damage will be assessed and you will be notified if it is a warranty repair or an ExtraGuard repair.

#### How long will the repair take?

This will depend on the parts needed for the repair and the availability of parts. In most cases the repair will be carried out at the school where parts will be readily available. On rare occasions, Service Plus may repair the computer off site.

#### Who do I pay the excess to?

With each ExtraGuard repair there is a \$100.00 excess payable to Service Plus. This payment will need to be presented with the completed Insurance form and damaged computer.

#### Can I have the machine repaired by anybody else?

No, Lexel Systems and Dynabook have appointed Service Plus to conduct the repairs on site.

#### What if the computer needs to be replaced under ExtraGuard?

You will receive a computer of equivalent specifications that also meets the school's requirements. You will then need to take out a new ExtraGuard agreement to cover the replacement machine.

#### Is software covered?

No, it is your responsibility to make sure that the data is backed up. If the solid state drive needs to be replaced then the operating system and school software will be reloaded.

#### Does ExtraGuard cover multiple repairs?

Yes, but is limited to following repairs over the 3 year agreement period: 2 x screens, 2 x main circuit boards, 4 x keyboards.

#### Does ExtraGuard cover theft?

No, in most cases your household insurance will cover the computer for theft. You will need to check with your insurance company for full details on the coverage they provide. Lexel Systems requires parents to understand that in the event of theft/loss, a swap out computer will only be available to the student concerned for two weeks, allowing them time to process the insurance claim. Insurance replacement will need to be organised through the school and its supplier Lexel, so that the machine supplied will meet school's requirements and the student can continue to enjoy the same level of support. In the event that the insurance company is unwilling to replace through our designated supplier, parents will be required to 'cash out' on the claim and put this fund towards the purchase of a computer supported by the school.

