

# RollCall Smart Device for Buses Q&A

## **Q: Does my child need to be registered on a bus to use the RollCall Smart Device?**

A: Any student can tap on and off any bus using the RollCall Smart Device. However, all registered students have been allocated to their designated bus. Students who are not registered and use the bus will be marked as an exception and charged accordingly.

If you wish to register your child for the bus, please do so immediately via at [Bus Registration Form 2024 \(office.com\)](#)

## **Q: Does this mean my child can opt for “Pay as you go” bus fares?**

A: No. The RollCall system is designed primarily to keep all students safe on the bus and to keep both parents and the school informed about the bus journeys and the student’s whereabouts. The fee structure for travelling by bus remains the same.

## **Q: Does my child need their Student ID card to ride the bus?**

A: Yes. Only the current year Student ID cards have the necessary technology in to interact with the RollCall Smart Device. Students must carry their Student ID cards with them if they wish to ride the bus.

## **Q: My registered child needs to swap buses on a given day because they are going to a friend’s house. How would this work with RollCall?**

A: The RollCall parent app offer parents the flexibility to amend their child’s bus route for a particular day. Parents can remove their child from their regular bus, and assign them to a different bus, just for the specified day.

## **Q: If my child forgets their Student ID card, will they still be able to ride the bus?**

A: Registered students will still be able to ride the bus that they are registered on if they forget their Student ID Card. They will need to inform the driver, who will manually add them onto the bus.

## **Q: What functionality does the RollCall Parent app have and when will it be available?**

A: The RollCall Parent app will be available for download in Week 7 of Term 3. Further communication will be sent out nearer the time, explaining how to download and log in. Parents will be able to track the bus that their child is registered on and monitor when they board and disembark their bus.